Unlocked

Business Banking Edition

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Good day,

Africa's growth story is increasingly being shaped by its entrepreneurs. Businesses finding an opportunity to solve problems, create value, and expanding beyond their borders.

The opportunity is significant. The African Development Bank estimates that Africa's combined economic output of US$3.4 trillion in 2023 will grow to US$6.7 trillion in seven years' time.

Momentum is building. Intra-African trade grew by 17% in 2023, while global uncertainty and geopolitical tensions are creating new trade and regional partnership investment opportunities. For many businesses, the challenge is knowing where to start and how to navigate the complexities.

Africa's global trade relationships are also changing. Trade with China has grown from US$10 billion in 2000 to US$254 billion in 2022, while African businesses in the textile, cereal, and cocoa value chains are finding more efficient trade between Africa and Europe.

Trading in local currencies is another growing trend. In addition, Businesses need better insight, tools and support to navigate these changes and to make the most of the opportunities they present.

In this edition of Unlocked, we explore the opportunities and challenges that are reshaping conditions for expanding with confidence.

At Standard Bank Business & Commercial Banking, we are ready to apply our African market knowledge to help your business grow and prosper.

Isola Bankole
Head of Business & Marketing, Standard Bank Business & Commercial Banking

AFRICA'S CROSS-BORDER MANUFACTURING OPPORTUNITY

By: Samuel Jackson
Head of Corporate & Public Business & Commercial Banking

If you're running a manufacturing business in South Africa and have been watching the structural challenges mount, you're not alone. Rising costs, logistical bottlenecks, and energy instability are squeezing margins and slowing growth.

Africa's economic development has largely bypassed industrialisation, moving directly from agriculture to services. Manufacturing's share of GDP has declined across most of the continent, while the sector's contribution to employment has remained stubbornly low. South Africa is no exception, with manufacturing contributing

One number captures the opportunity in the structural changes: fewer than 30 % of African small and medium businesses export, and the vast majority of those that do export ship outside the continent. According to the International Trade Centre's SME Competitiveness Outlook, the biggest barrier to cross-border trade is not tariffs but the cost and complexity of moving goods, money and information across borders.

There are hurdles that could stand in the way of seizing these opportunities. Currency risk is real, and businesses must navigate exchange controls, customs delays, and infrastructure gaps. But these challenges aren't unique to Africa. They're challenges that businesses can overcome with the right support. What changes is whether you get that support from a local partner.

Is now working with world-class partners

Cross-border trade in Africa has long been constrained by a lack of trade finance options for businesses operating outside their home markets. Standard Bank's partnership with Afreximbank is changing that. Through a US$1 billion facilities, we can now offer export finance, import finance, and guarantees that were previously unavailable to many businesses.

Is also means tying up the right partners on a continental scale. Standard Bank has a presence in 20 countries across Africa, and our partnership with Afreximbank extends that network to 54 countries. We've also established strategic relationships with pan-African payment platforms like Flutterwave and Chipper Cash, which means businesses can move money across borders more efficiently.

"None of these challenges disappear just because the opportunity is great. What changes is whether you go in prepared or find these out the hard way, mid-shipment."

What being prepared actually looks like

Preparation starts with understanding the trade-finance world beyond before you begin. Businesses must understand the regulatory and compliance requirements in each market they're entering, from customs documentation to foreign exchange rules. Standard Bank's Trade Advisory team helps businesses navigate these complexities, so they're not learning as they go.

It also means being realistic about timelines. Cross-border expansion takes longer than most businesses expect. Building relationships with customers, suppliers, and partners in a new market requires patience and consistent engagement. Businesses that treat it as a long-term commitment rather than a quick opportunity are the ones that succeed.

Is also means having the right systems in place. Businesses need visibility into their cash flows across multiple currencies and markets. Standard Bank's digital platforms give businesses real-time access to their accounts, so they can make informed decisions quickly.

Finally, businesses must be willing to adapt. Africa's growth story is driven by consumers and entrepreneurs who are constantly finding new ways to solve problems. The businesses that succeed are those that listen to their customers, learn from their mistakes, and adjust their strategies accordingly.

Africa's cross-border manufacturing opportunity is real, but it's not for businesses looking for a quick win. It's for businesses willing to build relationships, navigate complexity, and commit to the long term. Standard Bank is here to help you do exactly that.

Market & economic pulse: September

- Inflation has accelerated… **Lead to lower pricing and some supplier contracts**
- Rate increases possible… **Shows real facilities against a potential September hike**
- Consumer spending is slowing… **Could impact sales in the Retail & Hospitality sectors**
- Business confidence is low… **Scroll below to explore a sector business hospitals**

Reminder to know

Inflation is the rate at which prices in accounting, up 50% in 2024 with Standard Bank now the Head, Retail & Business Banking at Standard Bank. Inflation is the rate at which prices increase over time. It measures how much the cost of goods and services has increased over a set period. Inflation can affect the economy in many ways, including:

CHINA & INTERCONNECTEDNESS ENGAGE EVENING HUMAN HAIR LIMITS TO AFRICAN COUNTRIES

0 billion of revenue

Source: Chart: Statista | Data: Statista | Created with Datawrapper

Talk to your Relationship Manager about how FNB Commercial Banking can help you implement the right software for your business.

Check in with GODLIAN BALLIM

Standard Bank Chief Economist

We sat down with Standard Bank Chief Economist Godlian Ballim to discuss why African businesses should look to Africa, and not overlook the potential of the continent's markets.

Africa is often spoken about as one market. Is that how businesses should think about it?
Not at all. Africa is a collection of 54 countries, each with its own currency, regulations, and consumer preferences. What works in Nigeria may not work in Kenya, and what works in Kenya may not work in Egypt. Businesses that succeed in Africa are the ones that understand that. Trade there is building the architecture for a more integrated continent, but for now, you need to think country by country, market by market, and customer by customer.

Where do you see the strongest opportunities?
Consumer markets are growing rapidly, driven by a young population and a growing middle class. Infrastructure is also a big opportunity, from energy and transport to digital services. Businesses that can help solve these problems are in a strong position to grow.

What's the case for a South African business expanding across the continent?
The biggest market is assessing their actual revenue and profit opportunity. Many businesses have a natural ceiling in South Africa, but they can grow significantly by expanding into markets where their products are in demand.

Does the more fragmented global economy make Africa expansion more attractive?
It can. As businesses look to diversify their supply chains and reduce their dependence on any one country, Africa becomes a natural option. It's close to Europe, has a young workforce, and is rich in natural resources.

Where does China fit into this story?
China is already deeply invested in Africa, and that's unlikely to change. It's a major source of investment and a key trading partner. But African businesses should see China as one piece of a broader picture, not the whole picture. The real opportunity is in the relationships you build with African partners, customers, and suppliers.

Does that mean African businesses should start thinking seriously about the renminbi?
It's worth considering, especially for businesses that trade with China. The rand/renminbi market is deepening, and there are tools available to help businesses manage their currency risk. But it's not a decision to make lightly. You need a clear reason to use the renminbi, whether that's to pay a supplier or to receive payments from customers.

Is it a bad time?
It can look hard to trade. It can look worrying spots such as spotting troubles, unusual activity, or changes in behaviour. Is can help you stay ahead of potential issues and protect your business.

It can also make risk-to-human. Automation makes processes faster, but slower steps are still important. Is can help you find the right balance between speed and security, so you can keep your business moving without compromising on safety.

The fact is, whenever you are present, support a superior information risk to know without dedicated to your business. Is can help you to be sure that you're ready for whatever comes your way.

One way to reduce this risk is to keep payments within a closed system's for example, Standard Bank's Instant Money service allows you to send money to other Standard Bank customers. Is is also important to be aware of the risks associated with Instant Money and to take steps to protect your business.

Speak to your Relationship Manager about practical ways to help protect your business from fraud.

Now that's interesting

9.6 billion

DIAPERS AND DEMOGRAPHICS

The number of adult nappies and incontinence pads Japan produced in 2024, **compared with 9 billion for babies.**

Consumer spending reveals a country's demographics. As birth rates fall and the population ages, Japan's nappy makers are pivoting from babies to adults.

Source: Bloomberg

Africa's energy gap can power a continent that of India Africa's energy gap can power a continent that of India. A demographic opportunity you'd like to investigate, reach out to your Relationship Manager.

From the desk of FEZILE DALI

CIO of Standard Bank Business & Commercial Banking

How social engineering can put your business at risk
In banking terms, social engineering is when criminals trick people into giving them access. They do this by exploiting human emotions like fear, curiosity, or trust. Criminals use these weaknesses to obtain sensitive personal or business information to commit fraud.

Some of the common types of fraud business owners should be aware of

1. **Employee authorisation fraud** – Criminals pose as someone in your company, like a supplier, pretending to be a boss, legitimate or service provider. They rely on the time and guide the victim into making a payment.
2. **Digital invoice fraud** – Criminals intercept emails between you and your suppliers. They send you fraudulent invoices or messages that look like they come from a trusted supplier. These messages often contain urgent requests to change bank account details or make payments to new accounts.
3. **Remote access and screen sharing** – Sometimes criminals convince users to install software on their devices. They may pose as bank employees, IT support, or even family members.

The pressure is the attack
Fraudulent payments are often approved by someone who is authorised to make payments by the business. Criminals know that employees are busy and may not always check every detail carefully. They use pressure tactics to push employees to act quickly.

Fraudsters create urgency so that people will skip checking the request. They don't want to give employees time to think or ask questions. Is is important to slow down and take the time to verify any unusual requests, even if they appear to come from someone you trust.

Fraud across borders
Cross-border payments can be complex, and fraud is also increasing. New partners, unfamiliar banking systems, and different currencies can make it harder to spot suspicious activity.

Businesses may also become less alert to fraud if they believe they are sending a trusted vendor. This can be a risky. It's best to treat every payment request with caution, regardless of who it appears to be from. Verifying the transaction of the payer makes sure that half the value of fraudulent credit transfers in Africa is stopped.

Is is not a fraud
Is can make fraud harder to spot. It can remove warning signs such as spelling mistakes, unusual requests, or unfamiliar behaviour. This can make it easier for criminals to trick employees into making payments.

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HUNGRY LION

QUICK BITES

What Hungry Lion's expansion can teach you about cross-border expansion

By Stephen van der Merwe, Head of Commercial Banking Sales, Western & Eastern Cape

Over the past ten years, fast-food chain Hungry Lion has grown from 10 stores in South Africa to 350 stores in 12 countries across sub-Saharan Africa. Its success has been driven by a combination of strong brand appeal, local knowledge, and a willingness to adapt its menu to suit local tastes.

In this 2024 Wedbush Annual Report, we explore Hungry Lion's expansion strategy and what it can teach us about cross-border expansion.

Hungry Lion's expansion strategy and the future opportunity
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Why it matters
Understanding your current target market and strength. Long-term strategy requires understanding your current market and strength.

RISK COMES IN MANY GUISES
Risk is approaching. We're not talking about a "terrorist attack" type. Beware of Hungry Lion's expansion strategy and the future opportunity. Its franchise model has allowed it to grow quickly while minimising the risk to its own balance sheet. Hungry Lion's expansion strategy has been to enter markets where there is a large population and a gap in the market for affordable, quick-service restaurants. Its success has been driven by a combination of strong brand appeal, local knowledge, and a willingness to adapt its menu to suit local tastes.

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AUTOMATION AND AUGMENTATION
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A FLEXIBLE APPROACH AND THE RIGHT BANKING PARTNER
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Growth-story: FLYING IN THE FACE OF FLOODS AND CONFLICT

Griffin Procurement Services

"It's not just about getting a quote, buying something and sending it across a border."

An unlikely entrepreneurial journey
Griffin was founded in response to repeated failures by South African suppliers to deliver to project sites in neighbouring countries.

Its they started it when engineer Chris Griffin was working on a project in Mozambique and saw an entrepreneur overpaying. Other construction clients noticed their difficulties and the business began to grow. Griffin now has 120 employees and 3 offices.

Navigating complexity in high-risk environments
Is a big market is a similar one in Mozambique and a luxury safari lodge on a forested mountain in Zimbabwe. These are some of the challenging environments in which Griffin Procurement Services operates. The biggest risk to a project is getting the right materials to the right place on time. Griffin's team has to navigate customs delays, border closures, and unreliable transport networks.

Is is not just about getting a quote, buying something and sending it across a border," says Griffin. Is can go wrong, from packaging or delivery to arriving on schedule – you need to make sure you've got the right partners in place.

Is is why Griffin has built a network of trusted suppliers and logistics partners across the region. Is's not just about getting a quote, buying something and sending it across a border," Griffin says.

Flying in the face of floods and conflict
Griffin has had to overcome some significant challenges in its 10 years of operation. Its has had to manage shipments that were disrupted by flooding, and it has had to navigate conflict in Mozambique.

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Together, these three publishers offer a timely reminder: businesses that understand risk will early will be best positioned for tomorrow's fastest-growing consumer markets.

Important calendar dates

22 October 2026
Start of Diwali/Deepavali, **Bloemfontein, Free State**

24 October 2026
Start of Chinese Lantern Festival, **Bloemfontein, Free State**

31 October - 2 November 2026
9th China International Import Expo (CIIE), **Shanghai, China**

1 December 2026
Standard Bank Top Women Awards, **Johannesburg, Gauteng**

For more information on any of the Standard Bank events, contact your Relationship Manager.

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